



**SUNSTONE**  
TURNOVERS

Short Term Rental & AirBnB

# Service Package



# irBnB Cleaning

Light Clean of the Whole Property • Professionally Laundered Microfiber Sheets, Pillowcases, and Blankets or Duvets (based on seasonality) • Professionally Laundered White and Grey Microfiber Linens & Towels • Pool Towels • Extra Toilet Paper and Paper Towels • Organic Hotel-Style Shampoo, Conditioner, and Body Wash • Laundry Pods • Kitchen Dish Soap • Dishwasher Pods • Trash Bags for Guest Use • Sponges • Kitchen Hand Towel • Liquid Hand Soap • Exterior Check to Include Removal of Loose Trash, Wipe Patio Tables & Furniture • Photos After Each Service \*\*\*





# Linens & Towels



We Provide...

- *White & grey microfiber sheets*
- *Duvets or Blankets Based on Seasonality*
- *White & Grey Pillowcases*
- *Liquid- & Pest-Proof Mattress Encasements*
- *White or Grey Bath & Hand Towels (2x Per Room)*
- *Black Makeup Cloths*
- *Bath Mats (1x Per Bathroom)*
- *Striped Pool Towels (If Applicable)*
- *Kitchen Towels*

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\*\*\* NEW homes require a \$200 setup fee, regardless of size. We do not charge for replacement linens except in cases of extreme Guest damage, in which case we will provide photos so you may charge the Guests through AirBnB. Replacement fees may range from \$25-\$150.

## *Did You Know?*

We do thousands of pounds of laundry OFFSITE every month to maximize efficiency!





 **irBnB Pricing**

1BR: \$110\*  
2BR: \$125\*  
3BR: \$175\*\*  
4BR: \$245\*\*  
5BR: \$300\*\*

**\*Add \$10 for each of the following add-ons:**

- Additional Bathrooms (after ONE)
- Pool Towels
- Gift Basket
- Fold-Out Couch Beds

**\*\*Add \$10 for each of the following add-ons:**

- Additional Bathrooms (after TWO)
- Additional Beds (after 1 bed per bedroom)
- Pool Towels
- Gift Basket
- Fold-Out Couch Beds
- Backyard or Patio Cleaning

**Quality Guaranty**

Nothing is more important to us than your satisfaction. That is why we offer a quality guaranty for each service. If you are not 100% satisfied, we will come back and make it right the same day.

**Payment Terms**

Semi-monthly invoicing. All invoices are due within 7 days, or a 10% late fee will apply, accruing monthly.

# Add-On Services

## Preventative Maintenance

**\$150 Quarterly**

- Replace Air Filters
- Test HVAC
- Smoke/CO2 Detectors
- Change Water Filter
- Replace Light Bulbs
- Trash and Landscape
- Batteries Changed
- Kitchenware inspection
- Test Locks & Keys
- Top Up Supplies

## Deep Cleaning

**1.5x - 2x Standard Rate**

- All Appliances Cleaned
- Baseboards and Trims
- Scrub Floors & Walls
- Scour Tubs & Toilets
- Wipe Mirrors & Counters
- Patio Cleaning
- Dust Ceiling Fans
- Wipe Down Blinds
- Cupboards and Drawers
- Closets Organized

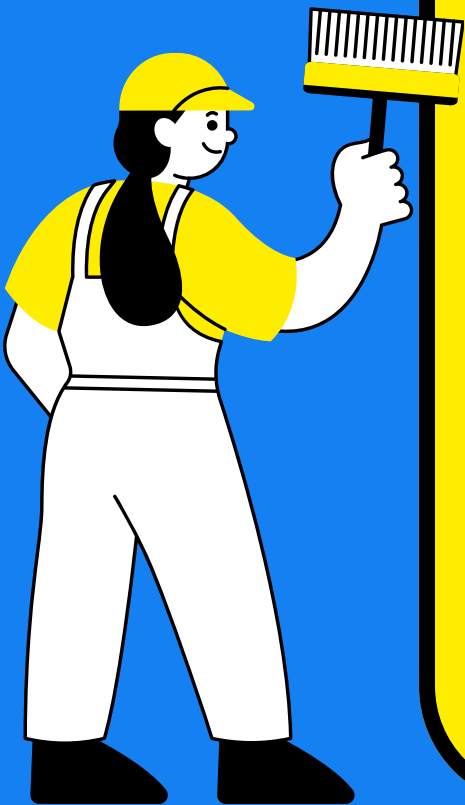
## Ozone Treatment

**\$150 Per Service**

Ozone treatments may be requested when Guests smoke inside of your property.

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Nobody may enter the home during Ozone treatment!





# Other Charges

## Guest Issues

### LATE CHECKOUTS

\$50/hour

### SALVAGE LINENS (EACH)

Bath Mats | \$5

Towels | \$10

Sheets | \$15

Blankets | \$25

Duvet Inserts | \$25

Duvet Covers | \$35

\*\*Charges will apply for excessive damage by guests beyond normal wear and tear, or in the event of disposal due to bed bugs.

## Maintenance

### Snake Drains

\$25 (or \$50 for whole home)

### Shower Curtain Liners

\$25 each

### Air Filters

\$35 for replacement

\$50 for washable / minisplit

### Hauling & Junk Removal

\$150 per load

\$200 minimum charge

NO hazardous waste

## Floors & Upholstery

**We've partnered with trusted local vendors to provide additional services, including carpet and furniture cleaning. Simply provide your room dimensions or photos of furniture to be cleaned and we will take care of the rest.**